

# Software Update Instructions



1. Download the latest operating software zip file from:

**Jester:** <http://support.zero88.com/main/en/product/52>

**JesterML & JesterTL:** <http://support.zero88.com/main/en/product/89>

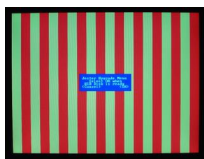
Release Notes will also be available from the links above – download and read these to learn about operational changes and new features in the updated operating software.

2. Extract all the contents to the root directory on a USB memory stick. This will be a file with the extension **.jos**, plus a **.joh** file for JesterML & JesterTL. Please note:

- There must be only one **.jos** file on the USB memory stick at any one time.
- The desks are unable to unzip **.zip** files or navigate subdirectories.
- The correct **.jos** file for the desk must be used. Jester files will not load on the JesterML/JesterTL, and vice-versa. Using the wrong file may leave the desk without any software loaded.

3. Plug the USB memory stick into the desk.

4. Switch on the desk with the Left and Right cursor buttons held down. The Upgrade Menu will appear on the LCD and monitor screen. The monitor screen is quite distinctive - it looks like a red and yellow circus tent:



5. Wait for the USB memory stick to be recognised by the desk. This is usually indicated by the LED on the memory stick flickering for a short time, and then returning to a steady flash.

6. Select <OK> using the cursor buttons, and press the Enter button. When the desk displays the name of the upgrade file found, ensure <OK> is selected and press Enter again to begin the upgrade.

7. The desk will now perform the upgrade. Do not switch off while this is happening. When the upgrade is complete, press Enter to start the desk, there is no need to switch off and reboot.

8. JesterML & JesterTL only – when the desk starts, it may ask for the Online Help (**.joh**) file to be updated. Leave the USB memory stick in the desk, select <OK> and press Enter. Then with <Update> selected, press Enter again. The desk will now update the Online Help file - do not switch off while this is happening. When the update is complete, press Enter to leave the menu – you will now be in SETUP mode. Hold the MODE button for a couple of seconds to leave SETUP mode and start using the desk as normal.